GOVERNMENT OF INDIA
POWER
LOK SABHA

STARRED QUESTION NO:418
ANSWERED ON:15.12.2016
Review of Performance of State Power Utilities
Yeddyurappa Shri B. S.

Will the Minister of POWER be pleased to state:

(a) whether the Power Finance Corporation of India conducted review performance of State Power Utilities/DISCOMS;

(b) if so, the details thereof and the outcome of the review; and

(c) the steps taken/being taken by the Union Government on the basis of the outcome particularly to protect the interests of the household consumers?

Answer

THE MINISTER OF STATE (INDEPENDENT CHARGE) FOR POWER,
COAL, NEW & RENEWABLE ENERGY AND MINES

(SHRI PIYUSH GOYAL)

(a) to (c) : A Statement is laid on the Table of the House.

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STATEMENT

STATEMENT REFERRED TO IN REPLY TO PARTS (a) TO (c) OF STARRED QUESTION NO.418 TO BE ANSWERED IN THE LOK SABHA ON 15.12.2016 REGARDING REVIEW OF PERFORMANCE OF STATE POWER UTILITIES.
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(a) & (b) : Yes, Madam. The Power Finance Corporation of India (PFC) conducts a review of State Power Utilities/DISCOMs and publishes the "Report on Performance of State Power Utilities" annually, which covers state power utilities i.e. DISCOMs (including DISCOMs in Delhi and Odisha)/SEBs/PDs, GENCOs, TRANSCOs and Trading Companies. The review analyses operational and financial parameters of Utilities like profit/losses, Average Cost of Supply, Average Revenue on subsidy, Aggregate Technical & Commercial (AT&C) losses, Debts etc.

(c) : The Government of India has taken various steps to protect the interest of the household consumers like:−

â€¢ 39 Customer Care Centres have been commissioned under Integrated Power Development Scheme (IPDS).

â€¢ All India Short Code 1912 has been implemented to provide access to Power Distribution Companies' (DISCOMs") Customer Care Centres and lodge complaints.

â€¢ URJA App has been launched, to provide various customer centric services and real time information on various parameters to consumers.

â€¢ A scheme Ujwal DISCOM Assurance Yojana (UDAY) has been launched for operational and financial turnaround of DISCOMs, so that they can serve the consumers better.

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